



180 Gulfstream Way, Dania Beach, FL 33004

RETURN & EXCHANGES FORM

For full returns/exchanges information, visit:
www.diversdirect.com/returns

Date: / /

STEP 1 YOUR SHIPPING INFORMATION

Name _____ eMail _____
 Address _____ Suite/Apt _____ City _____
 State _____ Zip _____ Country _____
 Phone _____ Receipt# _____

STEP 2 HOW SHOULD WE HANDLE YOUR RETURN?

Store Credit Refund Exchange (please fill out Step 4 below)

STEP 3 WHAT ARE YOU RETURNING? Please include reason for return from the list below.

ITEM#	DESCRIPTION	QTY	COLOR	SIZE	REASON

Reason for Return: (fill in letter above)

A. Damaged	F. Not as Described
B. Defective	G. Not as Pictured
C. Dissatisfied	H. Shipping Damage
D. Incorrect Item Shipped	I. Arrived Late
E. Ordered wrong product	J. Wrong Size

Additional comments:

STEP 4 WHAT ARE YOU EXCHANGING? (If applying for credit/refund skip this step)

ITEM#	DESCRIPTION	QTY	COLOR	SIZE	REASON

STEP 5 ENCLOSE AND RETURN

- Please print a copy of this form to include with your returned items
- Pack the products you are returning (in the original carton if possible), and a printed copy of this form and ship to: **DIVERS DIRECT Attn: Returns/Exchanges, 180 Gulfstream Way, Dania Beach, FL 33004**

Note: you are responsible for proof of delivery on all returns: therefore you should use an insured and verifiable shipping method and retain all tracking information. You are also responsible for any incremental costs resulting from the use of alternative shipping methods (e.g., mailboxes etc.). We recommend USPS Insured. Once your return arrives at our fulfillment center the refund/exchange process will begin. Please allow 1-2 billing cycles for credit card returns. All charges must have payment information before product can be shipped.

EXPEDITED EXCHANGES

Need it Fast? We can expedite your request by charging your exchange to a credit card and then issuing a refund once we receive your return.

**Just call:
1-800 DIVE-USA**